eTB Manager - Bug #1012

Unable to add users to a workspace

12/26/2013 10:28 AM - Luis Gustavo do Valle Bastos

Status:	Closed		**Start date:**	12/26/2013
Priority:	Normal		**Due date:**	
Assignee:	Luis Gustavo do Valle Bastos		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:	Version 2.1		**Spent time:**	0.00 hour
Component:				

Description

When using the browser Internet Explorer, was impossible to add users to a workspace through the link "Add/Remove users" of the administration module. After entering the user name, TB unit, view, profile and clicking add button, see figure attached as was displayed. It did not happen when using the Google Chrome for instance.

History

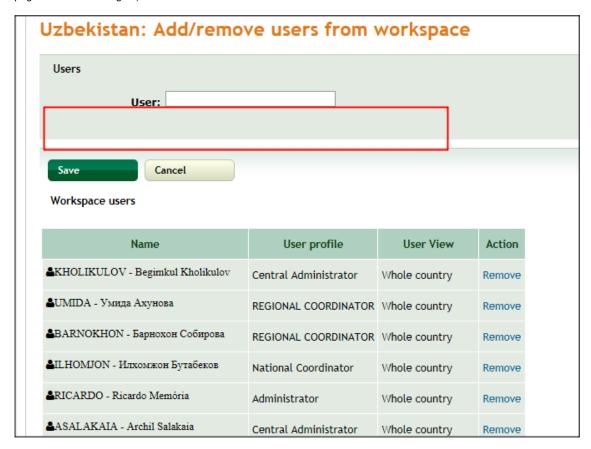**#1 - 12/27/2013 11:20 AM - Ricardo Memoria**

- File 2_111740.000000screenshot.png added

- Status changed from New to Resolved

- Assignee changed from Ricardo Memoria to Luis Gustavo do Valle Bastos

Unfortunatelly it's a limitation of our IT framework with the latest version of Internet Explorer.

This page works fine up to IE version 10, but version 11 breaks the page.

I found a workaround:

If the user uses Internet Explorer 11, they'll be able to include other users in the workspace, but one at a time (I mean, save it and go back to the page to include him again).

#2 - 09/24/2016 08:20 PM - Ricardo Memoria

- Status changed from Resolved to Closed

Files

Problem adding users.JPG	23.5 KB	12/26/2013	Luis Gustavo do Valle Bastos
2_111740.000000screenshot.png	23.8 KB	12/27/2013	Ricardo Memoria

#2 - 09/24/2016 08:20 PM - Ricardo Memoria

- Status changed from Resolved to Closed